



FAZL ALI COLLEGE

INTERNAL QUALITY ASSURANCE CELL

MOKOKCHUNG: NAGALAND: 798601

www.fac.ac.in

NAAC accredited "A" Grade

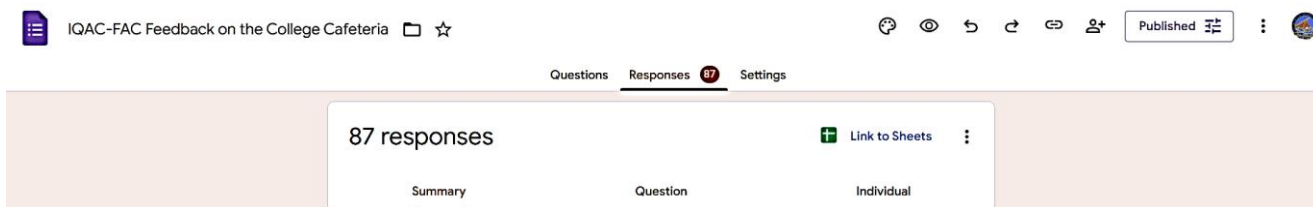


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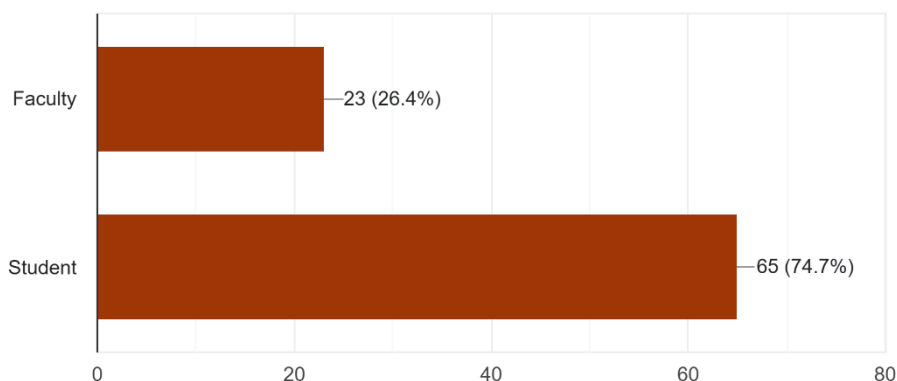
FEEDBACK ON CANTEEN FACILITY IN THE COLLEGE

Based on comments regarding the canteen facility in the college, a questionnaire was circulated in the month of April, 2025 to get feedback from the students and faculty. Food quality, Service and Value for money were the parameters on which this feedback was conducted. Suggestions for improvement was also solicited from the respondents.



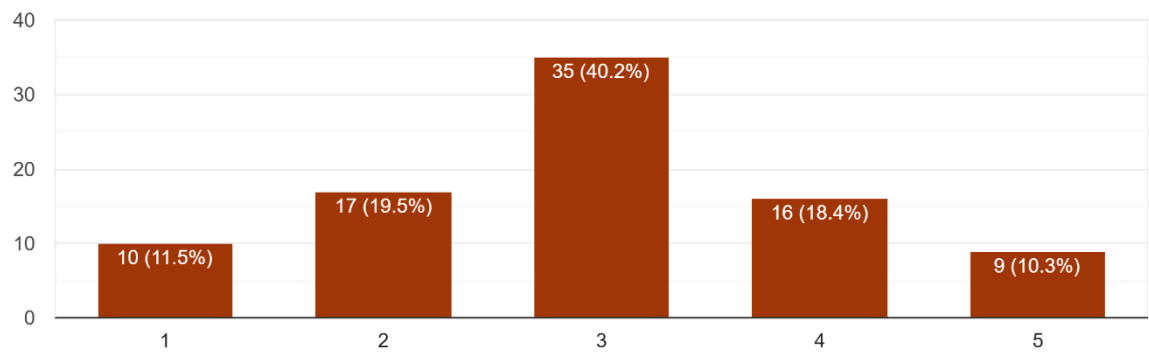
Please tick the appropriate response

87 responses



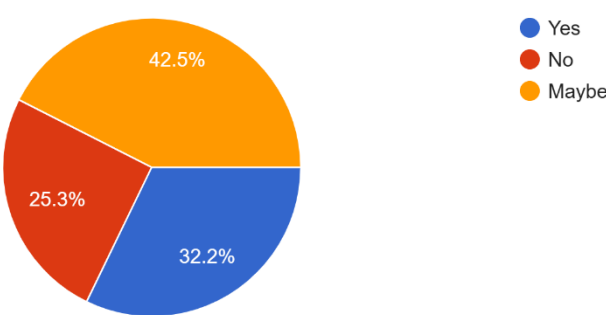
1. How would you rate the taste and quality of the food served in the canteen?

87 responses



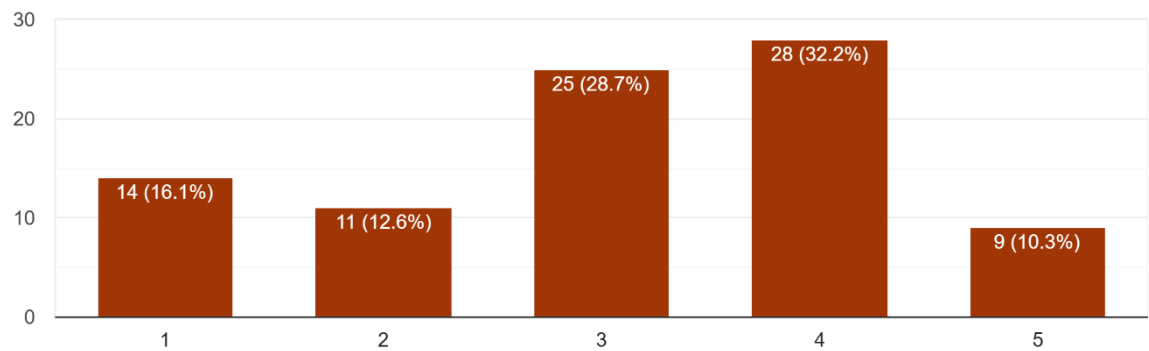
2. Are the menu options varied and appealing to you?

87 responses



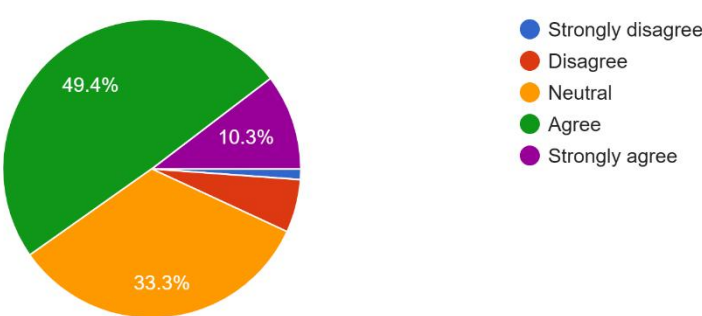
1. How would you rate the service provided by the canteen staff?

87 responses



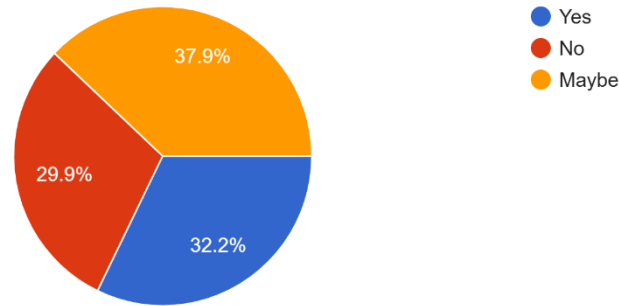
2. Is the canteen clean and well-maintained?

87 responses



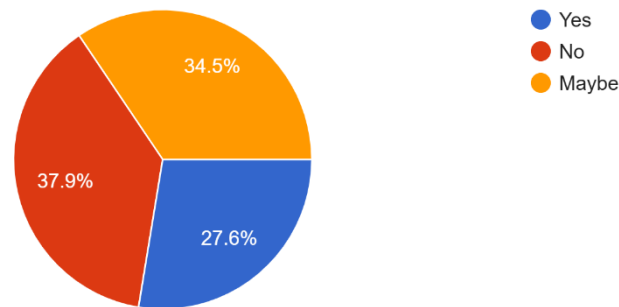
1. Do you feel that the prices of food in the canteen are reasonable for students?

87 responses



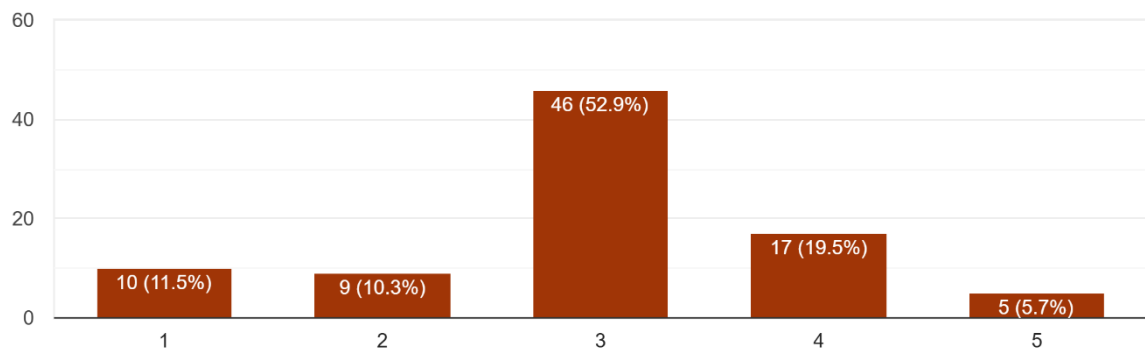
2. Are you satisfied with the portion sizes and value for money?

87 responses



On a scale of 1-5, how satisfied are you with the canteen overall?

87 responses



Comments on what changes would you like to see in the canteen menu or service.

- Certification by a governmental authorised agency.
- New food with reasonable price. Add more affordable and healthier options in the menu.
- Need to improve in Serving and also as a college canteen the price is costly as compared to other private shop
- Suggests regular menu reviews and feedback mechanisms
- Less oily, less spicy and more palatable
- If there are more benches or more space for more students

Action taken:

1. New lease for the canteen drawn up.
2. The food served in the canteen should be at an affordable and subsidised rate.
3. The canteen should maintain cleanliness and serve only healthy food.
4. More vegetables and fruits to be incorporated into the menu.



(Ms. Bendangsenla)
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